

**KUSHMANDA IAS/HCS**  
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**HCS (MAIN) EXAM 2014**  
**PUBLIC ADMINISTRATION**

**Time : 3 Hours**

**M. Marks : 150**

**Note: Attempt Five questions in all. All questions carry equal marks. Question No.1 is compulsory. Answer two questions from Part-I and two questions from Part-II. The parts of the same questions must be answered together and not be interpassed between answers to other questions.**

*1. Write notes on any four of the following: (4×7.5=30)*

- a) "Henry Fayol believed that his principles applied equality to industrial public organisations."*
- b) "Hierarchy brings in rigidity and affects human relationship in administration."*
- c) "The behavioural approach of Chester Bernard resulted in the evolution of 'system approach' to the study of public administration as a discipline."*
- d) "The importance of morale in administrative behavior."*
- e) "E-Government is dead: Long live Public Administration 2.0."*
- f) "Judicial review of administrative tribunal's decisions defeats the very objective of establishing tribunals." Comment.*

**Part - I**

*2. Discuss the contribution of the 'Human relation theory of organisation'. Was Elton Mayo a behaviourist? **30***

*3. Compare Maslow's and Herzberg's theories Motivation. How does motivation help in raising productivity. **30***

4. Examine the concept of administrative law and discuss its significance. Also present the importance of administrative tribunals. **30**

**Part - II**

5. "The cabinet secretariat and the prime minister's office are the two important pillars of central administration." Examine the statement in the light of their functions and their interrelationships. **30**

6. Explain the Citizens' Charters initiatives in India and Analyse the challenges in the implementation of Citizens' Charters in India. **30**

7. Point out the salient problems of urban local government in India. Which changes have come about in their revenue pattern in recent past? **30**